



Pen Y Garn, Ffordd Uchaf, Wrexham LL11 5UN Tel: 01978 758682

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Terms and Conditions of Booking and Hire 2018

Sections in red are applicable to both self-drive and wedding hires.

This agreement is made between Hilltop Classics of Pen y Garn, Ffordd Uchaf, Gwynfryn, Wrexham, LL11 5UN and the persons signing the booking form. Thereafter called The Hirer

1. To drive the VW Campervan you need: -

- To be 25 to 75 years of age
- To hold a full valid driver's licence, held for a minimum of 2 years
- Have a maximum of 6 penalty points.
- To have two forms of identity, both showing proof of current permanent address
- Be fit and capable to drive

2. Included in the Price: -

- Fair use mileage. We recommend a max of 70 miles per day. Odometers will be checked on pick up and return. Any excess mileage will be charged at £1 per mile.
- Travel in mainland UK only. You are not allowed to take the vehicle on any ferry, even to UK destinations such as Isle of Man.
- All gas for cooking and heating
- Fully comprehensive insurance for one driver (additional driver at a cost of £50)
- UK Breakdown cover
- Use of all on board equipment
- Extras as specified on the booking form

3. Security Deposit

- A £500 security deposit is required before the vehicle is handed over. This should be paid by the main driver's credit or debit card or by bank transfer, to validate the insurance.
- The security deposit may be increased at the discretion of the insurers for hirers who do not meet the conditions in section 1 above.
- This will be refunded within 7 working days of the end of the hire period, provided the vehicle is returned, on time to the agreed location, in the same condition as it was when picked up i.e.
 - With the interior and all equipment and utensils clean and undamaged.
 - With the exterior, including wheels and tyres, undamaged.
 - With a full tank of unleaded fuel.
- The cost of rectifying any damage to the campervan exterior or interior will be deducted from the security deposit.

4. Hire Collection and Return Times

- **Weekly hire**
 - Collect on Friday or Monday from 2.30pm and return Friday or Monday by 10.00am
- **Long Weekend Hire**
 - Collect on Friday from 2.30pm and return Monday by 10.00am
- **Mid-Week Break**
 - Collect on Monday from 2.30pm and return on Friday by 10.00am
- **Pick up times will be allocated on final confirmation to suit both parties**
- **By returning the vehicle late, you will not be insured and therefore committing a motoring offence. It will also impact adversely on the next hirer.**
- **A charge of £50 per hour, or part thereof, will be levied, to cover additional insurance administration due to late return.**

5. Payment

- **A non-refundable deposit of £150 per vehicle is payable at the time of booking. We will confirm your reservation, once the monies have cleared.**
- **The balance is due 6 weeks prior to the big day (wedding day or pick-up day). We will accept a card payment over the phone or bank transfer into account number 20139437 with sort code 09-01-28.**

6. Cancellation

- **If you cancel your booking up to 4 weeks before the big day (wedding day or pick-up day), we will refund 50% of the balance payment.**
- **If you cancel less than 4 weeks prior to the big day (wedding day or pick-up day), all monies paid are non-refundable**
- **If, due to circumstances beyond our control, the reserved vehicle is not available, we reserve the right to offer an alternative. If an alternative is not available, our liability is limited to a maximum of the total hire charge.**
- **We strongly advise that you take out suitable insurance to cover cancellation eventualities.**

7. Rental Restrictions

- **No one way rentals**
- **No smoking. A £250 valet charge will be deducted from the security deposit where there is evidence of smoking inside the vehicle**
- **The number of passengers is limited to the standard carrying capacity of each vehicle.**
- **All fines (e.g. parking, speeding etc.) will be the responsibility of the hirer**
- **No unauthorized towing**
- **Campervans may only be used at music festivals with prior agreement before booking.**
- **Only unleaded fuel should be used. The hirer will be liable for any damage and any rectification cost should incorrect fuel be used.**

8. Pets

- **If you would like to take your dog away with you on holiday, please contact us beforehand to discuss. Please note we only allow small breeds unless it is an assistance dog. A deep clean charge of £35 will be added to your hire charge.**

9. Insurance

- **Fully comprehensive insurance is provided for the period of hire. The security deposit forms the excess on the policy. This covers the vehicle and fitments for damage and damage to third party property, which the hirer will be liable for, but does not cover your personal belongings.**
- **Windscreen cover is included**
- **Damage to tyres and wheels is not included and the hirer will be liable for replacement / repair costs to these.**

10. Safety

- **It is the responsibility of the driver to ensure that all equipment is securely stowed in its correct location before setting off.**

- Where seatbelts are provided, it is the driver's responsibility to ensure all passengers use their seatbelts correctly when the vehicle is in motion.
- Passengers travelling on seats where there are no seatbelts do so at their own risk.
- It is the responsibility of the parent or guardian to ensure the safety of children, whilst in or around the vehicle.

11. Accidents and damage

- In the event of an accident or breakdown, you must inform Hilltop Classics (01978 758682, Paul on 07506922447 or Pat on 07469186747) immediately.
- Any accident to the interior or exterior of the hire vehicle will be repaired at the hirer's cost and be taken from the security deposit, once suitable quotations for such repairs have been obtained. The cost to the hirer will be limited to the value of their security deposit.
- Should you be involved in an accident, please obtain names and addresses of all parties concerned and any witnesses.
- A full report of the accident must be submitted, to Hilltop Classics, within 3 days of occurrence.
- The full security deposit is the excess on the vehicle insurance policy and is in force by the insurers should you be involved in an accident.
- Damage to tyres and wheels is not covered by the insurance and will be the responsibility of the hirer to repair or replace as necessary.

12. Breakdown

- In the event of a breakdown, please call Hilltop Classics (01978 758682, Paul on 07506922447 or Pat on 07469186747). We may be able to assist over the phone, with roadside repairs, to help you get on your way.
- If the breakdown is due to operator error, e.g. locking the keys in the campervan or leaving the lights on and flattening the battery, PLEASE DO NOT CALL THE BREAKDOWN SERVICE. Please call us instead. We are allowed one call out per van per year and we would prefer to keep the call out, in reserve, in case of an emergency. If you do call the Breakdown Service for this type of 'operator error' breakdown- we will levy a £75 charge, deductible from your security deposit.
- If we advise you to call the breakdown service, then the number is in your information pack and on the vehicle screen sticker. If the vehicle cannot be repaired by the breakdown service or garage, we may be able to provide an alternative vehicle. If no vehicle is available from Hilltop Classics, we will refund the remaining days' hire costs. No additional costs or compensation for loss of days will be accepted by Hilltop Classics.

13. Definitions

- **"This agreement"** means: - The Rental Agreement (booking Confirmation), The insurance Motor Rental Agreement, (Driver insurance form) and these terms and conditions. In the event of any discrepancy between any Hilltop Classics' literature, the wording of these terms prevails.
- **Hilltop Classics** means Hilltop Classics, the Classic VW Campervan Hire Company, owned by Paul Williamson of Pen y Garn, Ffordd Uchaf, Gwynfryn, Wrexham, LL11 5UN.
- **Customer** means the person nominated as the hirer under the heading 'Main Driver' on the booking form and the person responsible for all charges.
- **Rental Period** means the period of hire referred to under the heading 'Hire Period' on the booking form or any agreed variation thereof and any additional period during which the vehicle is in the customer's possession or control.
- **Vehicle** means the vehicle described under the heading 'Vehicles' on our website (www.hilltopclassics.co.uk) or described by name on correspondence. This includes all fitted equipment and furniture, accessories, tyres and wheels and any optional accessories or equipment taken out at the time of hire.

14. Miscellaneous

- **The hirer is responsible for: -**
 - All rental charges
 - The security deposit
 - Valeting fee of £100 if the campervan is not returned with the interior and equipment in a clean and usable condition.
 - All parking fines, other fines or penalties
 - Any accidents including third party property damage, not reported on return of the camper

- Any administration costs associated with any of the above in relation to the vehicle during the rental period.
- Total charges as set out therein are not final. The hirer will be responsible for any shortfall in charges to Hilltop Classics. Equally any overcharge will be refunded to the hirer by Hilltop Classics.

These terms and conditions are governed in all respects by English law and the parties submit to the jurisdiction of the English courts.